

## **PublicIndoorTennis.com Code of Conduct**

**PublicIndoorTennis.com is absolutely committed to providing a “safe as possible” facility for its customers and employees during the COVID-19 pandemic. Listed below is our Code of Conduct during this time, and thank you in advance for your cooperation. We need you to comply to give us the best chance of staying open 😊:**

- Everyone is encouraged to follow CDC guidelines outside of the facility to mitigate risk of transmission.
- If you feel sick, stay home! Do not walk through the doors of our facility if you are experiencing any of the following symptoms:
  - Chills
  - Fever
  - Cough
  - Shortness of breath or difficulty breathing
  - Sore throat
  - Muscle aches
  - Headache
  - Loss of taste or smell
  - Nausea, vomiting or diarrhea
- Wear a mask on the premises unless you are playing tennis on the court.
- Maintain social distancing of at least 6 feet at all times.
- Bring your own water bottle and do not share. The drinking fountain will be a last resort option.
- Each participant in a class, drill or lesson will grab a ball hopper just inside the dome from the “disinfected area”, and use the same ball hopper during the class to pick up balls. The hopper must be returned to the front desk when the class is over to be disinfected.
- There will be no spectators inside the dome.
- There will be no high fives or shaking of hands.
- All persons must immediately report potential known contact with the COVID-19 to staff.
- Obey posted facility signage.
- There will be no more than 4 customers with an instructor on a court, and no more than 4 players on any court without an instructor.
- Allow players on-court to completely leave their court prior to entering the court.

### **Arrival & Departure**

- Players and instructors may arrive no more than 5 minutes early to change shoes inside the dome in designated areas that are socially distanced by at least 6 feet.
- People arriving MORE than 5 minutes early are expected to wait in the car for prior to entering the facility. When done playing tennis on the court, players are to promptly leave the premises.
- Each person will sanitize their hands with hand sanitizer (or wash their hands) when they enter the facility and periodically when onsite.
- Space tennis bags or personal belongings at least 6 feet apart from each other.

## **Steps Taken to Provide a Safe and Clean Facility**

- Sanitizer will be readily available at the entrance, near the courts and throughout the facility.
- Common high touch surfaces will be regularly cleaned and disinfected throughout the day.
- Automated hand dryers with HEPA filters are installed in the bathrooms, but we ask you to limit usage in bathrooms as much as possible. No more than 2 persons in a bathroom at a time.
- MERV-13 air filters are installed in office HVAC unit.
- Air pressure inside the dome will be increased to allow for more outside air to be brought into the dome.
- We will strive to be receive payments by credit/debit card only – cash to be used only as a last resort.